PROFILE

Steven is a senior Management Professional with more than 20 years of experience. As a Senior Program and Project Manager, he is involved in the consulting, training, mentoring, coaching and project delivery services of GAPS bv, which he founded in 2005.

With a true passion for the project management profession!

Over more than 20 years, Steven has participated in projects in a multinational context, being involved in different areas, ranging from ERP implementations, Business Process (re-) Engineering, Change Management Initiatives, organizing and implementing Project Management Offices (PMO), construction, etc.

Steven's specialties are his in-depth stakeholder management expertise and his ability to take over troubled projects with a proven record track of getting the project back on track or at least to minimize the damage incurred.

A genuine desire to overcome difficulties and drive to success!

End 2011 he returned from senior consultancy & training expert to the "real life" of project management delivery. As the end-to-end Program Manager of the Brussels Airport "Connector" program, he guided the Brussels Airport organization from concept to realization. The construction program realized an above ground connection building between two piers, including a security screening platform and a commercial area.

From 2007 until 2015, Steven has been a visiting professor at the University Ghent, responsible for the academic courses "ICT Project Management" and "Project Management Simulator". For the Project Management Simulator, Steven developed a complete case driven project management training program which is supported by an on-line tool.

Steven is also known as an energizing coach and trainer for a multitude of clients. For several clients, new (project management) training programs were developed and delivered by Steven. Steven is also a well appreciated personal mentor & coach in support of senior project managers

Empathic manager, willing to share his expertise and experience, putting people central!

CONTACT DETAILS

STEVEN GOEMAN

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- https://www.gaps.be
- https://www.2e3.eu
- https://learning.2e3.eu

LinkedIn:
- https://www.linkedin.com/in/stevenjpgoeman/

ACADEMIC EDUCATION

Master in Commercial & Financial Sciences
VLEKHO – Brussels (BE), June 1995

Postgraduate Certificate of Japanese Business Studies
EHSAL Management School – Brussels (BE), June 1996

Master of Business Administration (MBA)
Warwick University – Coventry (UK), January 2008

PROFESSIONAL CERTIFICATION

- PMI® "Project Management Professional" – PMP® (2001-now);
- ANDERSEN - Certified Instructor "Project Management Tools and Techniques" (2002);
- APM Group - PRINCE 2® Practitioner (2008-2012):
- APM Group - PRINCE 2® Foundation (2008-now).
- BANDLER INSTITUTE - ®Licensed Master Practitioner of Neuro-Linguistic Programming (2017-2020).

PROFESSIONAL EDUCATION

- Various detailed training on several financial packages, such as Triton, BaaN IV & ERP, CODA, etc. – BaaN Company, Barneveld, Netherlands (1996-1999);

- Senior Consulting School – Andersen, St. Charles, USA (1999);
- PROMAR – Project Management Reinforcement training – Threon NV, Oostende, Belgium (2000);
- PMP Preparation course – Threon NV, Ghent, Belgium (2001);
- Certified instructor class "Project Management Tools and Techniques" – Andersen, Segovia, Spain (2002);
- Various detailed training on the Project Management Discipline throughout Europe (2000 – 2002);
- PRINCE2 Practitioner Course – PMProfessional Learning, Ghent (2008);
- MBTI Session, Ghent (2015)
- Coaching Essentials, YourCoach BVBA, Ghent (2017).
- Coachend Leiderschap, YourCoach BVBA, Ghent (2017).
- NLP Practitioner, YourCoach BVBA, Ghent (2017).
- NLP Master Practitioner, YourCoach BVBA, Ghent (2018).
- Resilience training, The Tipping Point, Ghent (2018).
- Learning & Development Fundamentals, De Opleidingscoach, Antwerp (2021).

LANGUAGES

	Read	Speak	Write
Dutch	Native	Native	Native
English	Fluent	Fluent	Fluent
French	Advanced	Good	Basic
German	Good	Good	Basic

ICT LITERACY

- Microsoft Office applications (user):
  - Outlook, Word, Excel, PowerPoint, Access, Planner, Teams (Microsoft).
- (Business) Process design software (user):
  - Visio (Microsoft),
  - Flexsim process simulation (basic) (Flexsim).
- Project Management applications (implementer, user):
  - Microsoft Project (Microsoft),
  - Serena OpenProj (opensource),
  - Gantt-Chart (opensource).
- Learning Management systems (user):
  - Dokeos, SmartSchool, Canvas, Moodle (opensource), emooli.
- Web, Graphic & Video design applications (user):
  - GIMP (opensource),
  - Graphic Designer & Web Designer (Magix),
  - Video pro X (Magix),
  - WidgetCast and Iclone Pro (Reallusion),

- o   Camtasia (TechSmith),
- o   Open Broadcast Software (OBS).
- 3D Design (user):
  - o   Sketchup (basic) (Google),
  - o   Blender (basic) (opensource).
- ERP systems (implementer):
  - o   Triton (3.1), BaaN (4 & ERP), SAP, Coda.
- Agile & issue management software (user):
  - o   JIRA (Atlassian).

PROJECT & PROGRAM MANAGEMENT DELIVERY EXPERIENCE (1999-PRESENT)

March 2019 – June 2022
For a milk processing cooperation of farmers

Program Manager

Steven was leading several ICT programs, from setting-up a multi-million euro implementation of SAP S/4 – Fiori implementation for 3 different locations, implementation of a digital workplace and implementing a group management reporting system on SAP Analytic Clouds & Webi. He takes up the role of the internal program & project manager, dealing with the internal resource management and monitoring the work of the implementation partner.

Steven was also involved as a project manager for a strategic CEO-led (study) project, with the purpose to build a business case to justify a multi-million euro strategic program (confidential).

Location: Kallo, Moorslede, Brugge

Employment type: contractor via intermediary party

January 2016 – October 2016
For an international manufacturer of heavy duty equipment

Senior Project Manager

Steven took over the full project management responsibility of a troubled multi-million euro international Business Website project, including the implementation of the Adobe Experience Manager content management system. His mission included the minimization of the incurred damage and to deliver the project as much as possible within the initially set constraints of cost and time.

Location: Aartselaar & Stockholm

Employment type: contractor via intermediary party

December 2011 – October 2015
For the Brussels Airport Company

Program Manager

"Connector" is a multi-million Euro strategic program of The Brussels Airport Company

LEARNING EXPERIENCES

PROJECT
MANAGEMENT &
LEADERSHIP
BY: STEVEN GOEMAN

Est. 2005

USUS MAGISTER
EST OPTIMUS

with as main objectives to increase the passenger experience and to increase the efficiency of the airport's processing activities. Steven took the program management responsibility during the concept, development and execution phases of the program.

His hard skills in project and program management were only the fundamentals of his success. It were his excellent people skills that helped him balance the very conflicting interests (commercial, security, operations, ...) at all levels of the organization and to motivate people to deliver the masterpiece of our national airport.

Location: 🇧🇪 Zaventem

Employment type: contractor via intermediary party 🔺 THREON

FABRICOM
GDF SUEZ

September 2009 – 2010
For a large international construction company

Project Manager

Project management of a large study project to establish the requirements for a project management software, including a full-fletched market analysis and drawing-up a "make-or-buy" advice;

Location: 🇧🇪 Grimbergen & 🇳🇴 Stavanger

Employment type: contractor via intermediary party 🔺 THREON

Tractebel

July 2002 – September 2002
For a large European Energy Group

Project Lead – Subject Matter Expert

Project Management of an Enterprise Portal technical scoping study. Hands-on architecture design of the Portal infrastructure.

Location: 🇧🇪 Brussels

Employment type: full-time employment 🔴 ANDERSEN

LEARNING EXPERIENCES
PROJECT
MANAGEMENT &
LEADERSHIP
BY: STEVEN GOEMAN

Est. 2005

USUS MAGISTER
EST OPTIMUS

April 2002 – October 2002
For a Belgian Logistics company

Program Management Assistant

Program Management support for a CRM-implementation project. (Integration Management between linked projects) in an assistance role to the client program manager.

Location: 🇧🇪 Brussels

Employment type: full-time employment ANDERSEN

July 2001 – September 2001
For a large Belgian Bank

Project Manager

- Project management on strategic study project (AMPL);
- Analysis of the financial aspects of the AMPL (Active Management of PC Lifecycle).

Location: 🇧🇪 Brussels

Employment type: full-time employment ANDERSEN

1999
For a Luxembourg steel company

Project Lead

Supervision of a cost accounting project. Development of a new cost accounting structure;

Location: 🇱🇺 Dudelange

Employment type: full-time employment ANDERSEN

_1999 – 2000_
For a Belgian IT services provider

Interim Helpdesk Manager & Project Manager

- Interim management assignment for the helpdesk function, including: Operational management; managing Y2K transition period; Client/Supplier relationship optimisation; development and implementation of call/technician follow-up techniques;
- Project management activities to a business process re-engineering project, including process reviews of the administration and logistic departments.

Location: Zwevegem

Employment type: full-time employment ANDERSEN