



PROFILE

Steven is a senior Management Professional with more than 20 years of experience. As a Senior Program and Project Manager, he is involved in the consulting, training, mentoring, coaching and project delivery services of GAPS bv, which he founded in 2005.

With a true passion for the project management profession!

Over more than 20 years, Steven has participated in projects in a multinational context, being involved in different areas, ranging from ERP implementations, Business Process (re-) Engineering, Change Management Initiatives, organizing and implementing Project Management Offices (PMO), construction, etc.

Steven's specialties are his in-depth stakeholder management expertise and his ability to take over troubled projects with a proven record track of getting the project back on track or at least to minimize the damage incurred.

A genuine desire to overcome difficulties and drive to success!

End 2011 he returned from senior consultancy & training expert to the "real life" of project management delivery. As the end-to-end Program Manager of the Brussels Airport "Connector" program, he guided the Brussels Airport organization from concept to realization. The construction program realized an above ground connection building between two piers, including a security screening platform and a commercial area.

From 2007 until 2015, Steven has been a visiting professor at the University Ghent, responsible for the academic courses "ICT Project Management" and "Project Management Simulator". For the Project Management Simulator, Steven developed a complete case driven project management training program which is supported by an on-line tool.

Steven is also known as an energizing coach and trainer for a multitude of clients. For several clients, new (project management) training programs were developed and delivered by Steven. Steven is also a well appreciated personal mentor & coach in support of senior project managers

Empathic manager, willing to share his expertise and experience, putting people central!



CONTACT DETAILS

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- <https://learning.2e3.eu>

LinkedIn:

- <https://www.linkedin.com/in/stevenjgoeman/>

ACADEMIC EDUCATION

Master in Commercial & Financial Sciences
VLEKHO – Brussels (BE), June 1995

Postgraduate Certificate of Japanese Business Studies
EHSAL Management School – Brussels (BE), June 1996

Master of Business Administration (MBA)
Warwick University – Coventry (UK), January 2008

PROFESSIONAL CERTIFICATION

- PMI® “Project Management Professional” – PMP® (2001-now);
- ANDERSEN - Certified Instructor “Project Management Tools and Techniques” (2002);
- APM Group - PRINCE 2® Practitioner (2008-2012);
- APM Group - PRINCE 2® Foundation (2008-now).
- BANDLER INSTITUTE - ®Licensed Master Practitioner of Neuro-Linguistic Programming (2017-2020).

PROFESSIONAL EDUCATION

- Various detailed training on several financial packages, such as Triton, BaaN IV & ERP, CODA, etc. – BaaN Company, Barneveld, Netherlands (1996-1999);
- Senior Consulting School – Andersen, St. Charles, USA (1999);
- PROMAR – Project Management Reinforcement training – Threon NV, Oostende, Belgium (2000);
- PMP Preparation course – Threon NV, Ghent, Belgium (2001);
- Certified instructor class “Project Management Tools and Techniques” – Andersen, Segovia, Spain (2002);
- Various detailed training on the Project Management Discipline throughout Europe (2000 – 2002);
- PRINCE2 Practitioner Course – PMProfessional Learning, Ghent (2008);
- MBTI Session, Ghent (2015)
- Coaching Essentials, YourCoach BVBA, Ghent (2017).
- Coachend Leiderschap, YourCoach BVBA, Ghent (2017).
- NLP Practitioner, YourCoach BVBA, Ghent (2017).
- NLP Master Practitioner, YourCoach BVBA, Ghent (2018).
- Resilience training, The Tipping Point, Ghent (2018).
- Learning & Development Fundamentals, De Opleidingscoach, Antwerp (2021).

LANGUAGES

	Read	Speak	Write
Dutch	Native	Native	Native
English	Fluent	Fluent	Fluent
French	Advanced	Good	Basic
German	Good	Good	Basic

ICT LITERACY

- Microsoft Office applications (user):
 - Outlook, Word, Excel, PowerPoint, Access, Planner, Teams (Microsoft).
- (Business) Process design software (user):
 - Visio (Microsoft),
 - Flexsim process simulation (basic) (Flexsim).
- Project Management applications (implementer, user):
 - Microsoft Project (Microsoft),
 - Serena OpenProj (opensource)
 - Gantt-Chart (opensource).
- Learning Management systems (user):
 - Dokeos, SmartSchool, Canvas, Moodle (opensource), emooli.
- Web, Graphic & Video design applications (user):



- GIMP (opensource),
- Graphic Designer & Web Designer (Magix),
- Video pro X (Magix),
- WidgetCast and Iclone Pro (Reallusion),
- Camtasia (TechSmith),
- Open Broadcast Software (OBS).
- 3D Design (user):
 - Sketchup (basic) (Google),
 - Blender (basic) (opensource).
- ERP systems (implementer):
 - Triton (3.1), BaaN (4 & ERP), SAP, Coda.
- Agile & issue management software (user):
 - JIRA (Atlassian).



COACHING & MENTORING EXPERIENCE (2003-PRESENT)



June 2022 – Now
For the Brussels regional housing institution for social housing

Project Management Mentor

Project based mentoring of project managers. Mentoring sessions based on active projects where specific problems/ issues that occur are discussed. Sounding board and inspiration sessions with immediately applicable tips & tricks.

Location:  Brussels

Employment type: contractor via intermediary party



May 2017 – December 2017
For an insurance company

Project Method Coach

Coaching of the client's project members (project managers, application owners, lead analysts, ...) to apply the newly introduced project method. The assignment also involves performance measurement on the method usage, involving regular project audits activities.

Location:  Antwerp

Employment type: contractor via intermediary party 




November 2015 – May 2017
For a wood veneer panels manufacturer

Project Management Mentor

Coaching of the client's Project Manager(s) to structure and restart the multi-million project to construct a new production site. The project includes the building of a new production facility including infrastructure, machinery and move out of the existing production plant.

Location:  Menen

Employment type: contractor via intermediary party 



April 2016 – December 2018
For the Belgian national television broadcaster

PMO Coach

Coaching of the client's Project Management Office (PMO) Manager, who is responsible to start-up a divisional-wide PMO.

Location: Brussels

Employment type: contractor via intermediary party



September 2011 – November 2011
For the Belgian Market Leader in the Retail Distribution

Project Management Coach Expert

Setting-up a coaching organization as part of the project management methodology implementation project and the growth path of the corporate PMO.

Location: Halle

Employment type: contractor via intermediary party



April 2011 – December 2011
For a non-for profit organization (Philanthropy)

Project Management Mentor

Mentoring of the client's project manager who is responsible for the implementation of a financial ERP system.

Location: Brussels

Employment type: contractor via intermediary party




May 2011 – September 2017
For a transport facilitation company

Executive Management Coach

As participant in the Board of Directors, team and individual coaching of the managing directors and owners of the company.

Location:  Denderbelle, Lokeren

Employment type: self-employed via  GAPS



September 2010 – 2011
For a large international construction company

Project Management Coach

- Coaching activities of the client's project manager who is responsible for the management of a large scale ICT project resulting in the implementation of a project management application for international construction projects in the oil, gas & energy industries.
- Providing advice and coaching on the growth track of Senior Project Managers of international multi-million euro Greenfield and brownfield projects.

Location:  Grimbergen

Employment type: contractor via intermediary party 




July 2008 – May 2010
For the Brussels Airport Company

Project Management Mentor

Case-based mentoring of the project manager for several Airport related infrastructure projects with the principal purpose of increasing the coachee's project management maturity.

Location:  Zaventem

Employment type: contractor via intermediary party 



June 2003 – May 2006
For a large Belgian Mobile Phone provider

Project Management Mentor

- Provide mentoring activities to project managers as part of the company wide roll-out of a project and content management methodology;
- Assist project managers in top and strategic projects with various problems and situations;
- Support the corporate PMO Manager in the growth track of the project managers reporting to the Project Management Office.

Location:  Brussels

Employment type: full-time employment 